

SERVICES

## **Non-Discrimination Policy**

Wellsville Wellness Psychological Services, PLLC (WWPS) complies with applicable Federal civil rights laws and does not discriminate based on an individual's inability to pay, race, color, sex, national origin, disability, religion, age, sexual orientation, or gender identity.

WWPS does not exclude people or treat them differently because of race, color, sex, national origin, disability,religion, age, sexual orientation, or gender identity.

WWPS:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other language

If you need help filing a grievance, please contact Liz Shea at 585-340-7011 or email at shea@wellsvillewellness.com.

You can also file a Civil Rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, through the <u>Office for Civil Rights Complaint Portal</u>, emailing (OCR@ed.gov), or faxing (202-245-8392) where it will receive immediate attention. If none of these options are available to you, mail your correspondence to the address below. You may also contact the department at 800-421-3481 or OCR@ed.gov to confirm receipt of your correspondence.

U.S. Department of Education Office for Civil Rights Lyndon Baines Johnson Department of Education Bldg. 400 Maryland Avenue, SW Washington, DC 20202-1100

Access complaint forms and instructions for filing a complaint with the Office of Civil Rights.